

IN THE UNITED STATES PATENT & TRADEMARK OFFICE

ATTORNEY DOCKET NUMBER: 100200514-1

IN RE APPLICATION OF: U.S. Patent No. 7,516,362

USPTO CONFIRMATION CODE: 7427

APPLICATION NO.: 10/804,275

FILED: Mar. 19, 2004

EXAMINER: Robert Beausoliel

GROUP ART UNIT: 2113

FOR: METHOD AND APPARATUS FOR AUTOMATING THE ROOT CAUSE  
ANALYSIS OF SYSTEM FAILURES

37 CFR 1.322 & 37 CFR 1.323 REQUEST FOR CERTIFICATE OF CORRECTION

HONORABLE COMMISSIONER OF PATENTS & TRADEMARKS

Sir:

The following is a request for a certificate of correction in Serial Number 10/804,275, now Patent Number 7,516,362.

A certificate of correction under 35 USC 254 is respectfully requested in the above-identified patent.

☒ All errors were the fault of the USPTO, no fee required. In the event that a further fee is required, please charge the amount to Deposit Account No. 082025.

☐ All errors were the fault of the applicant and, accordingly, please charge \$100.00 to our Deposit Account No. 082025. In the event that a further fee is required, please charge the amount to the same Deposit Account.

☐ The errors were the fault of both the applicant and USPTO and, accordingly, please charge \$100.00 to our Deposit Account No. 082025. In the event that a further fee is required, please charge the amount to the same Deposit Account.

The exact locations where the errors appear in the patent and patent application are as follows:

In column 5, line 52, delete "By" and insert - - B - -, therefor.  
(Specification filed on Mar. 19, 2004, page 10, line 21)

In column 18, line 27, in Claim 1, delete "systems," and insert - - system, - -,  
therefor.  
(Amendment to claims filed on Sep. 02, 2008, page 2, in Claim 1, line 11)

In column 19, line 16, in Claim 11, delete "systems," and insert - - system, - -,  
therefor.  
(Amendment to claims filed on Sep. 02, 2008, page 4, in Claim 12, line 8)

The requested corrections are attached on Form PTO 1050.

Respectfully Submitted

August 5, 2009

DATE

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**UNITED STATES PATENT AND TRADEMARK OFFICE  
CERTIFICATE OF CORRECTION**

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PATENT NO. : 7,516,362  
APPLICATION NO. : 10/804,275  
ISSUE DATE : Apr. 07, 2009  
INVENTOR(S) : Jon Christopher Connelly, et al.

It is certified that an error appears or errors appear in the above-identified patent and that said Letters Patent is hereby corrected as shown below:

In column 5, line 52, delete "By" and insert - - B - -, therefor.

In column 18, line 27, in Claim 1, delete "systems," and insert - - system, - -, therefor.

In column 19, line 16, in Claim 11, delete "systems," and insert - - system, - -, therefor.

**MAILING ADDRESS OF SENDER (Please do not use customer number below):**

HEWLETT-PACKARD COMPANY  
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P. O. Box 272400  
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This collection of information is required by 37 CFR 1.322, and 1.323, and 1.324. The information is required to obtain or retain a benefit by the public which is to file (and by the USPTO to process) an application. Confidentiality is governed by 35 U.S.C. 122 and 37 CFR 1.14. This collection is estimated to take 1.0 hour to complete, including gathering, preparing, and submitting the completed application form to the USPTO. Time will vary depending upon the individual case. Any comments on the amount of time you require to complete this form and/or suggestions for reducing this burden, should be sent to the Chief Information Officer, U.S. Patent and Trademark Office, U.S. Department of Commerce, P.O. Box 1450, Alexandria, VA 22313-1450. DO NOT SEND FEES OR COMPLETED FORMS TO THIS ADDRESS. **SEND TO: Attention Certificate of Corrections Branch, Commissioner for Patent, P.O. Box 1450, Alexandria, VA 22313-1450.**

*If you need assistance in completing the form, call 1-800-PTO-9199 and select option 2.*